

Contract summary

- This contract summary provides the main elements of this service offer as required by EU law¹.
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

Services

- Telephony through your edpnet DSL or Fiber GPON internet connection (Voice over IP).
- Access to emergency numbers (100, 101, 112 ...) possible.
- VAS numbers blocked by default; possibility to be activated afterwards via [my edpnet](#).
- Hardware supporting VoIP is indispensable (e.g. FRITZ!Box 7360, 7430, 7490, 7530, 7530 AX...).
- Only to be used from the installation address of the edpnet internet connection for reasons of accessibility by the emergency services.

Speeds of the internet service and remedies

Not applicable.

Price²

- | | |
|---|--|
| - Subscription fee | Free of charge |
| - Connection fee per call | Free of charge |
| - Billing | Per second, after the 1 st fixed minute |
| - National rates | € 0,025/min. to fixed numbers € 0,13/min. to mobile numbers |
| - Calls to other edpnet subscribers | Free of charge |
| - Calls to emergency numbers | Free of charge |
| - Calls to edpnet helpdesk | Free of charge |
| - Consult international rates via https://www.edpnet.be/en/home/telephony.html | |
| - Keeping your existing number | Free of charge |
| - Caller ID and number blocking | Free of charge |

Duration, renewal and termination

- The contract is concluded for a minimum contract period of one (1) month.
- Without written notice before the expiry date of the minimum contract period, the contract will automatically be renewed for an indefinite period, after which it can be terminated at any time without compensation.
- After termination of the contract, a final settlement of call costs not yet charged can follow.

Features for end-users with disabilities

No specific products or services available.

¹ Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).

² Prices quoted include VAT.